

U.S. Producer Price Index for Management Consulting Services

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Topics

Output Definition

Classification

Pricing Methodology

Quality Assessment



Provision of advice and assistance on management and general business issues and problems



More specifically . . .

Provide objective information, advice and guidance to clients, and, when requested, assist in the implementation of their recommendations



Areas of advice include . . .

- o High level strategic & organizational planning
- o Business financing
- o Budgeting
- o Employee hiring
- Benefits & compensation issues
- o Marketing
- o Production & logistics



Also includes the distinct activity of executive search consulting according to NAICS

Executive search is the identification and evaluation of candidates for senior-level executive positions



Classification

 PPI for Management Consulting Services corresponds to the 5-digit NAICS code 54161

 In order to be consistent with PPI systems, this has been re-coded with the "false" NAICS code 541610



Classification

The five 6-digit NAICS industries that compose 54161 are included as product line detail . . .

- Administrative Management and General Management Consulting Services
- Human Resources and Executive Search Consulting Services
- Marketing Consulting Services
- Process, Physical Distribution, and Logistics Consulting Services
- o Other Management Consulting Services



Classification

- 6-digit detail exactly matches turnover data collected by Census
- No turnover data collected for detail below the 6-digit level



Classification Issues

- Companies transitioning from pure advice to implementation as well . . .
 - Business process management services NAICS 518210
 - Computer systems design NAICS 541512
- More difficult to classify companies



Classification Issues

- Executive search services moved to this industry with implementation of NAICS
- In 2007, executive search services reclassified as a unique 6-digit industry in the Administrative and Support Services subsector
- Easy to implement this change since executive search companies provide this service only



Unit of measure is per project or engagement . . .

- Series of time-based (hourly) fees for the individual professionals working on the project
- Unit fees may also be charged in addition to professionals' hourly rates



Realization Rates

Percentage of hourly rates actually received for providing service

For example . . .

If a consultant lists a rate of \$100 per hour and records a realization rate of 80%, he is receiving \$80 per hour



Two pricing options . . .

- Average realization rate preferred
 Compares total revenue for all projects within a service area to total amount that would be received if billing at listed rates
- Project-specific realization rate

Both options are model prices



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.

Partner Associate Jr. associate Support staff Total	\$200/hr x 20 hours \$125/hr x 60 hours \$ 75/hr x 90 hours \$ 20/hr x 20 hours	= = = =	\$ 4,000 \$ 7,500 \$ 6,750 \$ 400 \$18,650
Service line average realization rate		=	65%
Total realized billed rate Transportation – travel expenses Telephone expenses Total price		= = =	\$12,122.50 \$ 2,500.00 \$ 650.00 \$15,272.50



Price change

Technology improves and the *exact same* service can be provided in less time

This is a price change . . .



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.



Quality change

Technology changes such that the client no longer requires assistance with implementation resulting in less time needed to provide the service

This is a quality change . . .



Administrative and general management consulting services. Contract COMPANY X. Financial consulting. First time/new customer. Client industry: Healthcare. Client revenue: \$10-50 million. Service characteristics: project fee. Analysis of problem included. Provision of recommendation included. Assistance with implementation included. Service line average realization rate: 65%.

Partner Associate Jr. associate Support staff Total	\$200/hr x 10 hours \$125/hr x 50 hours \$ 75/hr x 80 hours \$ 20/hr x 10 hours	= = = =	\$ 2,000 \$ 6,250 \$ 6,000 \$ 200 \$14,450
Service line average realization rate		=	65%
Total realized billed rate Transportation – travel expenses Telephone expenses Total price		= = =	\$ 9,392.50 \$ 2,500.00 \$ 650.00 \$12,542.50
Price change		=	0%



Respondent updates . . .

- Hourly rates for each professional
- Realization rate
- Estimated cost of travel and business expenses



Average Realization Rate

Advantages . . .

- Price includes discounts
- Reflects broader range of services

Disadvantages . . .

 Inappropriate if mix of clients and/or hours billed affects price charged



Project-Specific Realization Rate

Advantages . . .

- Continuously price a unique service
- Alleviates respondent burden

Disadvantages . . .

- Discounting not readily captured
- Substitutions are difficult; difficult to assess quality differences



Executive Search Services

- Model price
- Percentage of total first year compensation of placed executive
- Update estimate of compensation and percentage fee



Quality Assessment

Lower score for preferred price

81.25 compared to 87.5 – both Type B deflators

Why?

- Mix of contracts is non-homogeneous
- Flaw in weighting of model prices Model price is never Type A with current weighting scheme